## Forming Effective Partnerships to Streamline Outreach Programs for Maximum Results

Chenille Williams Richland County Stormwater Management

# **Collaborate with Everyone. It Makes Life Easier.**

Chenille Williams Richland County Stormwater Management

### **Richland County Population: 414,576**

• Includes 7 municipalities

### **City of Columbia Population: 133,451**



### **12-Digit HUC Watersheds**



## Total Maximum Daily Load

16 TMDL-Approved Watersheds



### **Stormwater Permit Requirements**

- Structural Controls and Stormwater Collection System Operation
- Areas of New Development and Redevelopment
- Existing Roadways
- Flood Control Projects
- Municipal facilities
- Application of Pesticide, Herbicide, and Fertilizers (PHF)
- Illicit Discharges and Improper Disposal
- Industrial Runoff
- Construction Site Runoff
- Public Education & Public Participation

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### **Public Education & Public Participation**

- "Illicit discharge awareness and reporting"
  - County specifics: educate the public on how to identify and the problems associated with illicit discharges, illegal dumping, and illicit connections
- "Reduced use of pesticides, herbicides, and fertilizers"
  - County specifics: assist homeowners in their PHF use reduction, place brochures on PHF topics in public buildings, publish semi-annual article in newsletter on availability of PHF materials
- "Adverse impact of domestic animal waste on water quality"
  - County specifics: Work with neighborhoods and homeowners to minimize Stormwater pollution from animal waste

### **Public Education & Public Participation**

- Establish programs address targeted pollutants of concern (POCs) for pollutant reduction
  - $\circ$  Litter
  - E. Coli
  - Nutrients



## **OPPORTUNITIES TO COLLABORATE!**

### **Environmental Education Association of SC - eeasc.org**

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ENVIRONMENTAL EDUCATION ASSOCIATION OF SOUTH CAROLINA

HOME ABOUT EEASC + CONNECT + EE RESOURCES + CONFERENCE + ENVIRONMENTAL AWARDS + EEASC STORE

AN ORGANIZATION FOR ENVIRONMENTAL AND EDUCATION PROFESSIONALS

Do you communicate to others about the environment?



If so, then you're with us, EEASC is the statewide leader that promotes and supports quality, timely, and innovative environmental education, which results i improved environmental literacy for people of all ages.



#### who we are

We are environmental educators, both formal and non-formal, and people, organizations, and businesses who support environmental education in South Carolina.

Environmental Education Association of South Carolina (EEASC) is a non-profit association with a leadership role in environmental and natural resource conservation education in South Carolina.

Learn More













Illicit discharge awareness and reporting

### My River Starts Here

- Storm drain marking used as a vehicle to address IDID awareness and reporting
- Storm Drain Marking Month in April
  - Media coverage
  - Volunteer recruitment
- Targeted POCs: excess PHF's, lawn debris, trash, soap suds, anything other than rain
- No specific target audience







Storm drain inlets carry rainwater from streets and parking lots to the river without being treated. Marking storm drains reminds people that only rain should go down the drain. Get involved to help keep our waterways clean.

#### FORM A GROUP

Recruit at least 3 people to work with you. Flying solo? We can make arrangements for you, tool



#### CHOOSE & LOCATION

We encourage volunteers to work in their own neighborhoods, but we can also assign your group an area.

#### SIGN UP

Visit www.MyRiverStartsHere.org to enter your information. City of Columbia and Richland County staff are waiting to hear from you!



Your group can mark drains at their convenience with the help of City and County staff.

#### MARK DRAINS

Volunteers receive all the tools and training to help keep our waterways clean. It's that simple, so sign up today!



### **Drains Aren't Dumps**

- Same purpose a MRSH  $\rightarrow$  IDID awareness, reporting, and public involvement
- Partnered with One Columbia for campaign kick-off
- Local artist painted four inlets--two in City of Columbia, two in unincorporated Richland County
- Springboard for 20 Neighborhoods in 2020 and GeoTour







CLEAN WATER IS IMPORTANT, but pollutants left on the ground wash into our rivers when it rains. Our actions greatly impact our community, the environment and future generations. Following these tips will help keep our rivers clean.



**Only Rain Down the Drain** 

When it rains, stormwater runoff carries anything on the ground through storm drains and to the nearest stream or creek **without being treated**. Anything other than rain that goes into a storm drain is considered an illicit discharge and should be reported immediately.

#### **Get a Soil Test**

Testing soil to find out what nutrients are needed can prevent extra fertilizer and pesticides from being applied to a lawn and washed into our streams and rivers. Be conscious of what chemicals are used, follow application instructions properly, and never apply them before it rains.

**Trash the Poop** 



When it rains, unscooped waste is washed into our rivers, lakes, and streams, harming our waterways. It doesn't serve as fertilizer and still contains pathogens as it breaks down. Trashing the poop also protects people and other pets from parasites, viruses, and bacteria found in pet waste.

#### **Be Septic Smart**

Failing septic systems discharge bacteria, viruses, and nitrogen that can enter nearby waterways by ground water. Inspect your septic system every 3-5 years and be aware of what should not go down your drain.

To learn more, call: 803.545.3300

Richland County Stormwater Services Ombudsman: 803.929.6000



Reduced use of pesticides, herbicides, and fertilizers



## **Blue Thumb Landscaper**

- Educates residents on the benefits of using alternatives to PHFs
- Facilitates behavior change through workshops and sales
- Targeted POC's: nitrogen, phosphorus, nutrients
- Targeted audience: homeowners
- Events:
  - Birds and the Bees in your Backyard
  - Backyard Landscaping for Beginners
  - Compost Bin and Rain Barrel Workshops and Sales









South Carolina is comprised of yard debris and food waste that can be composted?

Using compost reduces your need for fertilizer?

Planting dill to attract pest-eating ladybugs is an inexpensive alternative to using traditional pesticides, herbicides and fertilizers?

> Attracting beneficial insects in general can reduce your need for pesticides?

Applying too much fertilizer can lead to fish kills in waterways?

To learn more about the benefits of composting or to purchase a composting bin call 803-576-2446.





### Leaf it on the Lawn: Tips for Proper Yard Debris Disposal Did you know that stormwater is the Lawing-threat to water quality? Yard debris can be transported to stormwater pipes and

vard debris can be transported to stormwater pipes and waterways, causing problems for you and your community.

 Yard debris can clog stormwater pipes and ditches, causing flooding and costly maintenance, which may be passed on to homeowners.

 As yard debris decomposes, nutrients such as nitrogen and phosphorus are released into the water. This causes algae blooms, which are unsightly and can kill fish.

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free Fertilizer, Anyone?

 Grass clippings and leaves return nutrients and water to the soil. Mulching mowers may be more efficient but several passes with any rotary mower will yield the same results with no impacts on turf.

• Use a blower or broom to keep grass clippings and leaves in the yard instead of blowing them into the street.

If you must dispose of yard waste, compost it or bag it for pick up.

Remember, South Carolina, we all live downstreams you can be the solution to stormwater pollution!

RICHLAND COUNTYWIDE

For more information: Richland County Stormwater Department 576-3599 Richland County Solid Waste and Recycling 929-6000 Richland Countywide Stormwater Consortium 865-1216

## **Blue Thumb Landscaper Conference**

- One-day conference for lawn care, landscape, and grounds maintenance professionals
  - Free! Lunch included!
  - Pesticide applicator recertification credits
- Irrigation practices
- Erosion based on soils type
- Fire ant control
- Water quality and pesticide efficacy
- Groundwater protection
- Inspections
- Trees and water quality

- Protecting bees
- Rain garden and pond buffer maintenance
- Integrated pest management
- Funding sustainable landscaping practices
- Creating habitats
- Biological controls



#### 2019 BLUE THUMB LANDSCAPER CONFERENCE

PRESENTED BY COLUMBIA WATER & RICHLAND COUNTY STORMWATER MANAGEMENT



Adverse impact of domestic animal waste on water quality



### **Trash the Poop**

- Educates pet owners and encourages them to pick up pet waste
  - Richland County permit specifies pet waste
  - Media campaign
  - Neighborhood program
- Target POC: E. Coli
- Target Audience: pet owners
- Events:
  - Mutt Mingles
  - Columbia Fireflies games



Pet waste has THREE TIMES more pathogens - 1 if than human waste. When it rains, pet waste left on the ground is wasted into our local streams and rivers, polluling the water.

Inin us throughout the month of Departer for Sue and genesiat some of our favorite doggin bargeuts to learn how you can help Trash the Paop in your relighborhood







### **Columbia Fireflies Wag-Along Wednesdays**

- Dogs allowed during Wednesday home games
- County and City purchased a sponsorship to host games







- Officially called "Trash the Poop Wag-Along Wednesday "
- Media promotion
- Played audio PSA during WAW games
  - 18,425 people reached during 2018 season
- Incorporated info about pet waste during all games
  - Logo on baseball schedule
  - First pitches
  - Table at games



• "Ground Rules"

### **Giveaways that matter**

- 2018 season: 301 leash bag dispensers given out
- 2019 season: 379 leash bag dispensers given out

If there are 20 bags per roll in a leash bag dispenser, and the average dog poops 0.37 lbs per poop, how much dog poop will be picked up with the leash bag dispensers we gave out?



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2,804.6 lbs

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### Bluethumb Landscaper

- Workshops at County or City facilities
- Conference locations
- Giveaways and speaker gifts
- Printed materials
- Advertising

### My River Starts Here/ Drains Aren't Dumps

- Artist prize money
- Printed materials
- Graphic design
- Advertising
- Website maintenance

### Trash the Poop

- Advertising
- Fireflies sponsorship
- Social media
- Printed materials
- Graphic design
- Giveaways
- Pet waste stations
- Website maintenance

### Total County expenses = \$20,000 Total City expenses = \$30,000

Over two years



### Keep the hits coming!

- Drains Aren't Dumps
  - Public Art Project 2.0
  - GeoTour
  - 20 Neighborhoods in 2020
- Bluethumb Landscaper
  - Increased number of workshops for homeowners
  - Maintain regular schedule for sales
  - Homeowner grant program (maybe?)
  - Increased media presence
- Trash the Poop
  - Continue Firefly partnership
  - PSA to educate proper disposal
- Municipal good housekeeping and pollution prevention training

### **Takeaways**

- Look at which local organizations have missions and objectives that overlap with yours
  - Out-of-the-box brainstorming sessions (with giant post-it notes!)
  - Share obligations, share hopes and dreams
- Agree on a single, consistent message
  - Simple and obvious
  - Action-oriented
  - Events based on the message that get people involved
- Flood the market with your message
  - Media campaigns
  - Press releases for everything, even if it's not an event

## **Chenille Williams**



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